

Promoting *safety with dignity and respect*

Approved by the Ministry of Community and Social Services, the unique Safe Management Group (SMG) program is a result of extensive collaboration between psychologists, behaviour analysts/therapists and internationally recognized physical intervention specialists.

Our humanistic approach to crisis intervention training promotes both individual and community safety. We emphasize the need to respect your client's or patient's well being, while ensuring that your staff and others are not placed in unsafe situations.



It starts with *comprehensive training*

SMG offers customized, effective and proven training and consultation services to families, clients, and staff in the following areas:

- **Crisis Intervention - Client and Staff**
- **Risk Management**
- **Relationship Management**
- **Behavioural Management**
- **Environmental Assessments**
- **Aggression Management**
- **Protective Positioning**
- **Verbal De-Escalation**
- **Workplace Violence /Harassment Training**
- **Abuse Prevention**
- **Safety in the Community**
- **5 Steps to Healthy Relationships**
- **Customized Staff Orientation Training**
- **Leadership Training**

In a study at a leading Health Care Facility, SMG's program for the management and prevention of aggressive behaviours was rated almost twice as high as our competitor (87% versus 44%). And since 1991, more than 90% of trained staff rank the helpfulness and value of the program as "very good to excellent."

How *safe is your environment?*



Our mission is guided by our core principle "Caring for your safety". We will provide comprehensive, customized, effective and proven training programs and consultation services to promote individual and community safety through dignity and respect.

Contact Safe Management Group today :

905.849.0967

smg@safemanagement.org

www.safemanagement.org



Safe Management Group

Caring for your safety

Training and Consultation Services



We want to help make your environment safer.

Call Safe Management Group today at

905.849.0967



Safe Management Group

345 Lakeshore Rd., E., Suite 506
Oakville, ON L6J 1J5

**Making your
environment *safer***

Increase *safety* and
reduce your risks

Choose from our
many *training* options



Our Areas of Care

Children

For foster families, caregivers and staff working with children with special needs or children with Autism Spectrum Disorders.

Developmental

For staff, caregivers and families working with special needs individuals.

Education

For staff and students working in education environments including schools and special learning classrooms. Or educators of PSW's, DSW's.

Elderly Care

For staff working in Long Term Care facilities, veteran and senior care environments and facilities specializing in Alzheimer's and Dementia.

Health Care

For staff working in hospitals, mental health facilities, acquired brain injury programs, emergency response teams and security.

Corrections

For staff working in mental health and lock down facilities.

Community

For staff working in the Private Service Sector or Municipal Services

Safe Management Group provides a number of training options (1/2-Day to 2-Day) dependent on the type of organization you work in and the level of training required. Ministry requirements in certain areas of care may also dictate which training program is required.

With SMG, you have three main training options to choose from:

1. **SMG can provide the complete training**
2. **Your organization's SMG Advanced Trainers provide the training**
3. **Online Training**



Research

Safe Management Group continues to research the effectiveness of its various training programs and publish outcome measures. Initial studies suggest that SMG's Crisis Intervention training, together with other system interventions makes a positive difference to both staff and clients. Reducing the need for both physical and mechanical restraints, lowering staff injuries and behaviour crises.

Why SMG?

Safe Management Group has been creating and maintaining safe environments since 1991.

- **We are Canadian**
- **Programs are based on Psychological Principles and Behavioural Management Concepts**
- **You can acquire the training you need, for the situations you face**

Online Training

Our unique Online Training Programs are available for full accreditation.

The benefits of SMG Online Training are:

- Staff backfill costs are greatly reduced
- Training is done at your convenience, at your pace
- You get immediate results once you submit the final test
- Captures both auditory and visual learning styles

Individual Specialized Consultation

SMG is committed to working with you to find solutions for even the most challenging situations. Our process ensures that care providers are well trained, individual risk factors have been assessed by a physician and/or other professionals, and that appropriate monitoring is carried out. These consultations also include training, detailed recommendations and photo logs to walk you through the process.

Find out how Safe Management Group
can make your environment safer today.

www.safemanagement.org 905.849.0967 smg@safemanagement.org